

Hazard Mitigation Committee  
December 15, 2016 Meeting

Minutes

In attendance – Dan Gadd, Bram Towbin, Susan Grimaldi, Michael Billingsley Beth Burgess

Meeting called to order at 6:15

1. Introduction of Beth
2. Vermont 211 – up to 1000 agencies coordinated through the switchboard.

Don't provide direct services but do provide referrals to all kinds of services and information – including provided location of shelters

Some questions are information (“Is the water healthy to drink here?”)

Agencies provide up to date and clear information, plus (often) a script to tell the public, with specific instructions.

Helped set up a means for the public to give donations ie. during Hurricane Irene.

211 is a free call from anywhere in the state (a program of the United Way)

211 – information and referrals to local services (includes housing and fuel questions)

311 –

411 – phone directory information

511 – weather, highway (only on line) and non-emergency police

611 – telephone repair

711 – TTY

811 – Dig Safe

911 – emergency

Windham County started the 211 (any kind of help) – help people begin a search; no need to call a lot of numbers; comfort & assistance to callers; coordinating volunteers during a regional emergency

802-652-4636 from outside of Vermont

Answers US suicide hotline (all operators take extensive training in suicide prevention)

State of Maine takes over at 8 p.m. to 7:30 a.m.

Uses DLAN updates (Internet based in and out)

WGDR – WDEV know about 211?

National training and certification of workers and resource workers

[VTOutages.org](http://VTOutages.org)

Language to include in the LEOP

Has translation services as needed

Can (where imminent harm is likely) route call directly to 911

If In Doubt... Call 211

Brief Discussion of differences between Reverse 911, Test-to-911 and VT Alert

Approval of draft minutes from November 17

Meeting Adjoined 7:40 p.m.